

RMF Install / Modify / Repair / Remove

Federated Architecture (Clustered Environment)

RMF Version 5.2.0

Vega Systems Inc.

03/17/2023 https://www.vega25.com/rmf















Modify RMF







RMF Installation Process





Installing RMF on Management Server Cluster Node 1 (Parent Site)



<u>Step 1</u>: Run the RMF 5.2.0 installer on Management Server Cluster Node 1 machine (Parent Site). Silent Install: Command Prompt → RMF_Installer.exe /exenoui /qn INSTALL_TYPE=MS





7



Step 2: Select I agree to the license terms and conditions. Click Next.







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- Management Server
- Management Client
- Smart Client

Back

- Management Client + Smart Client
- Smart Client + No RMF Bookmark

Note: The previous installation type is automatically selected during upgradation.



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The "Management Server" package is intended to be installed on the XProtect Management Server. This package installs all RMF components needed by the Management Server, the Management Client and the Smart Client.

The "Management Client" package is intended for installation on computers that do not have XProtect Management Server or Smart Client components, but have a management client installed.

The "Smart Client" package is meant for installation on machines designated as Smart Clients.

The "Management Client+Smart Client" package is intended for installation on machines that can function as either Management Client machines or Smart Client machines, but not on the Management Server machine.

The "Smart Client+No RMF Bookmark" package is intended for installation on Smart Client machines that do not require the RMF Bookmark.

Close

×

<u>Step 3</u>: Click Help (?) to see the package description.

Install

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<u>Step 4</u>: Select the Package Type - Management Server. Click Install. vega





Status:

Validating install

Please wait while the Setup Wizard installs RMF. This may take several minutes.



RMF has been successfully installed.



×

Finish

Step 5: Installation completed. Click Finish.





Installing RMF on Management Server Cluster Node 2 (Parent Site)



<u>Step 6</u>: Run the RMF 5.2.0 installer on Management Server Cluster Node 2 machine (Parent Site). Silent Install: Command Prompt → RMF_Installer.exe /exenoui /qn INSTALL_TYPE=MS







Step 7: Select I agree to the license terms and conditions. Click Next.



<u>Step 8</u>: Select the Package Type - Management Server. Click Install. Vega



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Step 9: Installation completed. Click Finish.



RMF Alarm Service Configuration to a Cluster Role Management Server Node 1 or Node 2 (Parent Site)

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lame	Status	Туре 🔺	Owner No	de Priority	Information						
🔆 Milemgmt	Running	Generic Service	Node1	High							
	1	Start Role									
	6	Stop Role									
	1	Move	•								
	()	Change Startup Priority	•								
	15	Information Details									
		Show Critical Events									
	4	Add Storage									
		Add Resource	•	Client Access Point							
		More Actions	_	C. I.A. F. P.							
	(entro)		•	Generic Application							
	*	Remove	•	Generic Application	1						
	×	Remove	•	Generic Application Generic Script Generic Service							
		Remove Properties		Generic Application Generic Script Generic Service More Resources	•						
		Remove Properties		Generic Application Generic Script Generic Service More Resources	•	 	 	 			
Milengmt		Remove Properties		Generic Application Generic Script Generic Service More Resources	•				Pref	erred Ownen	s: Any no
Milengmt		Remove Properties S	łatus	Generic Application Generic Script Generic Service More Resources	•				Pre	erred Owner	s: Any no
Milemgnt Name Server Name		Remove Properties S	łatus	Generic Script Generic Script Generic Script More Resources	•				Pref	ferred Owner	s: Any no
Milemgmt Name Server Name B M Name: Milemgmt		Remove Properties S	tatus	Generic Script Generic Script Generic Script More Resources	•		 	 	Pre	ferred Owner	s: <u>Any no</u>
Milemgnt Name Server Name Roles		Remove Properties S	tatus	Generic Application Generic Script Generic Service More Resources	•				Pref	ferred Owner	s: Any no

<u>Step 1</u>: Goto Failover Cluster Management Server \rightarrow Roles on Cluster Node 1 or 2 (Parent Site). Right click on the Configured Role \rightarrow Add Resource \rightarrow Generic Service Vega



X

🔄 New Resource Wizard

Select Service

Select the service you want to use from the list:

Confirmation Configure Generic Service

Select Service

Summary

1

RMFAlam Service RMF filters duplicate alarms generated by RMF any Routing and Remote Access Offers routing services to businesses in local ar RPC Endpoint Mapper Resolves RPC interfaces identifiers to transport Secondary Logon Enables starting processes under alternate cred Secure Socket Tunneling Protocol Service Provides support for the Secure Socket Tunnelin Security Accounts Manager The startup of this service signals other service	
Ary Routing and Remote Access Offers routing services to businesses in local ar RPC Endpoint Mapper Resolves RPC interfaces identifiers to transport Secondary Logon Enables starting processes under alternate cred Secure Socket Tunneling Protocol Service Provides support for the Secure Socket Tunnelin Security Accounts Manager The startup of this service signals other service	
RPC Endpoint Mapper Resolves RPC interfaces identifiers to transport Secondary Logon Enables starting processes under alternate cred Secure Socket Tunneling Protocol Service Provides support for the Secure Socket Tunnelin Security Accounts Manager The startup of this service signals other service	
Secondary Logon Enables starting processes under alternate cred Secure Socket Tunneling Protocol Service Provides support for the Secure Socket Tunneli Security Accounts Manager The startup of this service signals other service Secure Data Service Delivern data from a wright of genorem	
Secure Socket Tunneling Protocol Service Provides support for the Secure Socket Tunneli Security Accounts Manager The startup of this service signals other service Secure Data Service Deliver data from a water to service	
Security Accounts Manager The startup of this service signals other service	
Senser Data Sension	1
Delivers data from a valiety of sensors	
Sensor Monitoring Service Monitors various sensors in order to expose dat	
Sensor Service A service for sensors that manages different se	Y

Step 2: Select the RMF Alarm Service. Click Next.

Mew Resource	Wizard ×
Select Service	You are ready to make a Generic Service.
Configure Generic Service	Registry Keys
Summary	To continue, click Next.
	< Previous Next > Cancel

<u>Step 3</u>: Confirm and Configure the Generic Service. Click Next.



New Resource V	Vizard Y	×
Select Service Confirmation	The new resource was successfully created and configured.	
Configure Generic Service	Service	
	To view the report created by the wizard, click View Report. To close this wizard, click Finish.	
	Finish	

<u>Step 4</u>: Click the **Finish** button to complete the process.



me S	Status	Туре 🔺	Owner Node	Priority	Information			
& Milemgmt	(*) Running	Generic Service	Node1	High				
Kiengnt						 	 Preferred Owne	ers: <u>Any n</u>
Milemgant			Status	Information			Preferred Owne	ers: <u>Any n</u>
Milengent ame erver Name			Status	Information			Preferred Owne	ers: <u>Any n</u>
Milemgmt ame erver Name a Mane: Milemgmt			Status (e) Online	Information			Preferred Owne	ers: <u>Any n</u> e
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Milengent arrer arrer Name s 🐨 Name: Milengent oles C Milestone XProtect Man	agement Server		Status (a) Online (b) Online	Information			Preferred Owne	ers: <u>Any n</u>

<u>Verification Step</u>: RMF Alarm Service Status on Cluster Role.

Vega





Installing RMF on Smart Client Machine



<u>Step 1</u>: Run the RMF 5.2.0 installer on Smart Client Machine (or) Silent Install: Command Prompt → RMF_Installer.exe /exenoui /qn INSTALL_TYPE=SC



Setup requires 139 MB in:	
C:\Program Files\Milestone\	

You must agree to the Licenses terms and conditions before you can install RMF.

х

Next

I agree to the License terms and conditions.

Step 2: Select I agree to the license terms and conditions. Click Next.

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Step 3: Select the Package Type - Smart Client. Click Install. vega



×



×

Step 4: Installation completed. Click Finish.





Installing RMF on Management Client Machine



<u>Step 1</u>: Run the RMF 5.2.0 installer on Management Client Machine (or) Silent Install: Command Prompt → RMF_Installer.exe /exenoui /qn INSTALL_TYPE=MC



Setup requires 139 MB in:	
C:\Program Files\Milestone\	

You must agree to the Licenses terms and conditions before you can install RMF.

х

Next

I agree to the License terms and conditions.

Step 2: Select I agree to the license terms and conditions. Click Next.



Step 3: Select the Package Type - Management Client. Click Install. vega



×



×

Step 4: Installation completed. Click Finish.



RMF Modify Process



RMF Modification Possibilities







Modifying RMF on Smart Client Machine



Proceed with the modification process if it is necessary to change the installed package type to another package type.

For instance, Smart Client package to Smart Client + No RMF Bookmark package.

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<u>Step 1</u>: Run the **RMF 5.2.0** installer on the **Smart Client Machine**.


Step 2: Click **Modify. Remove and Re-install RMF to Modify Package Type.**



Modify, repair or remove installation.





RMF has been successfully removed.



x

Finish

x





Step 4: Run the RMF 5.2.0 installer on the Smart Client Machine from which RMF was removed.



Step 5: Select the needed package type. Click Install.

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Follow the same steps to **Modify RMF on Smart Client Machine + Management Client Machine** or any other machine that has RMF installed.

Note: Select the appropriate package type when installing RMF.



RMF Repair Process





Repairing RMF on Management Server Cluster Node 1 (Parent Site)

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<u>Step 1</u>: Goto Failover Cluster Management Server → Roles. Make the RMF Alarm Service Offline on Management Server Cluster Node 1 or Node 2 machine (Parent Site).



	Search											
5	Name	Status	Туре	Owner Node	Priority	Information						
e rks r Events	G Milemgmt	() Partially Runni	Generic Service	Node1	High							
							O Services (Local)	-				
							RMFAlarmService	Name	Description	Status	Startup Type	Log On As
							Start the service	🤹 Radio Management Service 🖏 Remote Access Auto Conne	Radio Mana Creates a co		Disabled Manual	Local Servic Local Syste.
								Remote Access Connection	Manages di	Running	Automatic	Local Syste.
							Description:	Remote Desktop Configurat	Remote Des	Running	Manual	Local Syste.
							RMF filters duplicate alarms	Remote Desktop Services	Allows user	Running	Manual	Network S
							generated by twin cameras	Remote Desktop Services U	Allows the r	Running	Manual	Local Syste.
								Remote Procedure Call (RPC)	The RPCSS s	Running	Automatic	Network S
								Remote Procedure Call (RP	In Windows		Manual	Network S
							1190	Remote Registry	Enables rem		Automatic (T	Local Servic
								Resultant Set of Policy Provi	Provides a n		Manual	Local Syste.
								RMFAlarmService	RMF filters		Manual	Network S
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								RPC Endpoint Mapper	Resolves RP	Running	Automatic	Network S
	V Milemant							🖏 Secondary Logon	Enables star		Manual	Local Syste.
	N.S.							Secure Socket Tunneling Pr	Provides su	Running	Manual	Local Servic
	Name			Status	Information			Security Accounts Manager	The startup	Running	Automatic	Local Syste.
	Server Name			0				Sensor Data Service	Delivers dat		Disabled	Local Syste.
	Name: Milemgmt			(1) Online				Sensor Monitoring Service	Monitors va		Manual (Trig	Local Servic
	IP Address: 1/2.	31.0.106		Offline				Sensor Service	A service fo		Manual (Trig	Local Syste.
	IP Address: 172.	31.16.105		() Online				Server	Supports fil	Running	Automatic (T	Local Syste.
	Roles			0.01				Shared PC Account Manager	Manages pr		Disabled	Local Syste.
	Milestone XProtect M	lanagement Server		(Online								
	RMFAlam Service			(Offline								

<u>Verification Step</u>: Verify the RMF Alarm Service Status after stopping the service.

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<u>Step 2</u>: Run the **RMF 5.2.0** installer on **Management Server Cluster Node 1** machine (Parent Site)





<u>Step 4</u>: Goto Failover Cluster Management Server \rightarrow Roles. Make the RMF Alarm Service Role Online on Management Server Cluster Node 1 or Node 2 machine (Parent Site).



iomn.com	Search											
	Name	Status	Туре	Owner Node	Priority	Information						
	Milemgmt	Running	Generic Service	Node1	High							
ents												
							Help					
							🗟 🚺 📷 🕨 🔲 II II>					
							O Senvices (Local)					
							RMEAlarmService	Name	Description	Status	Startun Tyne	Log On As
							RivirAlarinService	Padia Management Service	Padia Mana	Status	Disabled	Logal Service
							Stop the service	Radio Management Service	Caster a se		Manual	Local Service
							Restart the service	Remote Access Auto Connection	Manages di	Rupping	Automatic	Local System
								Remote Deskton Configurat	Remote Des	Running	Manual	Local System
							Description:	Remote Desktop Comgunation	Allows user	Running	Manual	Network S
							RMF filters duplicate alarms	Remote Desktop Services	Allows the r	Running	Manual	Local Syste
							generated by RMF cameras	Remote Procedure Call (RPC)	The BPCSS s	Running	Automatic	Network S
							1	Remote Procedure Call (RP	In Windows		Manual	Network S
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								Routing and Remote Access	Offers routi		Disabled	Local Syste
								RPC Endpoint Mapper	Resolves RP	Running	Automatic	Network S
							1	🧟 Secondary Logon	Enables star		Manual	Local Syste
	Y 🤹 Milengmt						1	🖏 Secure Socket Tunneling Pr	Provides su	Running	Manual	Local Service
	Name			Status	Information		1	🎑 Security Accounts Manager	The startup	Running	Automatic	Local Syste
	Server Name				- Contractor ((n)	1	Sensor Data Service	Delivers dat		Disabled	Local Syste
	🖃 🍕 Name: Milemgmt			() Online			1	Sensor Monitoring Service	Monitors va		Manual (Trig	Local Service
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	IP Address: 17	2.31.16.105		() Online			1	Server	Supports fil	Running	Automatic (T	Local Syste
(†	Roles							Shared PC Account Manager	Manages pr		Disabled	Local Syste
	Milestone XProtect	Management Server		(Online			·					1. 1.6
	RMFAlam Service			(1) Online								

Verification Step: RMF Alarm Service Status after starting the service





Repairing RMF on Management Server Cluster Node 2 (Parent Site)

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<u>Step 1</u>: Goto Failover Cluster Management Server → Roles. Make the RMF Alarm Service Offline on Management Server Cluster Node 1 or Node 2 machine (Parent Site).



Name	Status	Туре	Owner Node	Priority	Information						
C Milemgmt	🔞 Partially Runni	Generic Service	Node1	High							
ts											
						Help					
						Q Services (Local)					
						RMFAlarmService	Name	Description	Status	Startup Type	Log On As
							🧟 Radio Management Service	Radio Mana		Disabled	Local Servi
						Start the service	Remote Access Auto Conne	Creates a co		Manual	Local Syste
							Remote Access Connection	Manages di	Running	Automatic	Local Syste
						Description:	🧟 Remote Desktop Configurat	Remote Des	Running	Manual	Local Syste
						RMF filters duplicate alarms	Remote Desktop Services	Allows user	Running	Manual	Network S.
						generated by Nivir Cameras	Remote Desktop Services U	Allows the r	Running	Manual	Local Syste
							Remote Procedure Call (RPC)	The RPCSS s	Running	Automatic	Network S.
							Remote Procedure Call (RP	In Windows		Manual	Network S.
						1.1	Remote Registry	Enables rem		Automatic (T	Local Servi
							Resultant Set of Policy Provi	Provides a n	_	Manual	Local Syste
							RMFAlarmService	RMF filters		Manual	Network S.
						_	Kouting and Kemote Access	Offers routi		Disabled	Local Syste
							RPC Endpoint Mapper	Resolves RP	Running	Automatic	Network S.
👻 🎧 Milemgmt							Secondary Logon	Enables star		Manual	Local Syste
Name			Status	Information			Secure Socket Tunneling Pr	The startur	Running	Automatic	Local Servi
Server Name							Sensor Data Sensice	Delivers dat	Kunning	Disabled	Local Syste
🖃 🍕 Name: Milemgmt			(Online				Sensor Monitoring Sensice	Monitors va		Manual (Trig	Local Servi
IP Address: 1	72.31.0.106		Offline				Sensor Service	A service fo		Manual (Trig	Local Syste
IP Address: 1	72.31.16.105		Online				Server	Supports fil.	Running	Automatic (T.	Local Syste
Roles			0.4.4				Shared PC Account Manager	Manages pr	Ranning	Disabled	Local Syste
Miestone XProte	ct Management Server		Online								
Divir Additioel Vic			Onne								

<u>Verification Step</u>: Verify the RMF Alarm Service Status after stopping the service

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<u>Step 2</u>: Run the **RMF 5.2.0** installer on **Management Server Cluster Node 2** machine (Parent Site).





Step 3: Click on the Repair Button



<u>Step 4</u>: Goto Failover Cluster Management Server \rightarrow Roles. Make the RMF Alarm Service Role Online on Management Server Cluster Node 1 or Node 2 machine (Parent Site).



iomn.com	Search											
	Name	Status	Туре	Owner Node	Priority	Information						
	Milemgmt	Running	Generic Service	Node1	High							
ents												
							Help					
							🗟 🚺 📷 🕨 🔲 II II>					
							O Senvices (Local)					
							RMEAlarmService	Name	Description	Status	Startun Tyne	Log On As
							RivirAlarinService	Padia Management Service	Padia Mana	Status	Disabled	Logal Service
							Stop the service	Radio Management Service	Caster a se		Manual	Local Service
							Restart the service	Remote Access Auto Connection	Manages di	Rupping	Automatic	Local System
								Remote Deskton Configurat	Remote Des	Running	Manual	Local System
							Description:	Remote Desktop Comgunation	Allows user	Running	Manual	Network S
							RMF filters duplicate alarms	Remote Desktop Services	Allows the r	Running	Manual	Local Syste
							generated by RMF cameras	Remote Procedure Call (RPC)	The BPCSS s	Running	Automatic	Network S
							1	Remote Procedure Call (RP	In Windows		Manual	Network S
							1	🖏 Remote Registry	Enables rem		Automatic (T	Local Service
								Kesuitant Set of Policy Provi	Provides a n		Ivianuai	LOCAL SYSTE
								RMFAlarmService	RMF filters	Running	Manual	Network S
								Routing and Remote Access	Offers routi		Disabled	Local Syste
								RPC Endpoint Mapper	Resolves RP	Running	Automatic	Network S
							1	🎑 Secondary Logon	Enables star		Manual	Local Syste
	Y 🤹 Milengmt						1	🖏 Secure Socket Tunneling Pr	Provides su	Running	Manual	Local Service
	Name			Status	Information			🎑 Security Accounts Manager	The startup	Running	Automatic	Local Syste
	Server Name				- Contractor ((n)	1	Sensor Data Service	Delivers dat		Disabled	Local Syste
	🖃 🍕 Name: Milemgmt			() Online			1	Sensor Monitoring Service	Monitors va		Manual (Trig	Local Service
	IP Address: 17	2.31.0.106		() Offline			1	Sensor Service	A service fo		Manual (Trig	Local Syste
	IP Address: 17	2.31.16.105		() Online			1	Server	Supports fil	Running	Automatic (T	Local Syste
(†	Roles							Shared PC Account Manager	Manages pr		Disabled	Local Syste
	Milestone XProtect	Management Server		(Online			·					1. 1.6
	RMFAlam Service			(1) Online								

Verification Step: RMF Alarm Service Status after starting the service





Repairing RMF on Smart Client Machine

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Step 1: Run the RMF 5.2.0 installer on Smart Client Machine.



Step 2: Click on the Repair Button.





Repairing RMF on Management Client Machine

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Step 1: Run the RMF 5.2.0 installer on Management Client Machine.





RMF Remove Process





Removing RMF from Management Server Cluster Node 1 (Parent Site)

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<u>Step 1</u>: Goto Failover Cluster Management Server \rightarrow Roles. Make the RMF Alarm Service Role Offline on Management Server Cluster Node 1 machine (Parent Site).



	Search											
	Name	Status	Туре	Owner Node	Priority	Information						
s vents	C Milemgmt	() Partially Runni	Generic Service	Node1	High							
							O Services (Local)					
							RMFAlarmService	Name	Description	Status	Startup Type	Log On As
							Start the service	🤹 Radio Management Service	Radio Mana Creates a co		Disabled Manual	Local Servic Local Syste
								Remote Access Connection	Manages di	Running	Automatic	Local Syste.
							Description:	Remote Desktop Configurat	Remote Des	Running	Manual	Local Syste.
							RMF filters duplicate alarms	Remote Desktop Services	Allows user	Running	Manual	Network S
							generated by Nin Cameras	Remote Desktop Services U	Allows the r	Running	Manual	Local Syste.
								Remote Procedure Call (RPC)	The RPCSS s	Running	Automatic	Network S
								Remote Procedure Call (RP	In Windows		Manual	Network S
							1192	Remote Registry	Enables rem		Automatic (T	Local Servic
								Resultant Set of Policy Provi	Provides a n		Manual	Local Syste.
								RMFAlarmService	RMF filters		Manual	Network S
							_	Kouting and Kemote Access	Utters routi		Disabled	Local Syste
								RPC Endpoint Mapper	Resolves RP	Running	Automatic	Network S
	👻 🚫 Milemgmt							Secondary Logon	Enables star		Manual	Local Syste.
~				2.0	1.2			Secure Socket Tunneling Pr	Provides su	Running	Manual	Local Servic
	Name Server Name			Status	Information			Security Accounts Manager	The startup	Running	Automatic	Local Syste.
× N S	Server Name							Sensor Data Service	Delivers dat		Disabled	Local Syste.
	IP Address: 172	31.0.106		Offline				Sensor Monitoring Service	Monitors va		Manual (Trig	Local Servic
	IP Address: 172	31.16.105		Online				Sensor Service	A service fo		Manual (Trig	Local Syste.
	Roles			0.000				Server 😳	Supports fil	Running	Automatic (T	Local Syste.
		Anagement Server		(Online				Shared PC Account Manager	Manages pr	A STREET CONTRACTS	Disabled	Local Syste.
	Milestone XProtect M	The state of the second st		0								

<u>Verification Step</u>: Verify the RMF Alarm Service Status after stopping the service

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<u>Step 2</u>: Goto Failover Cluster Management Server \rightarrow Roles. Remove RMF Alarm Service from Management Roles

🔸 l 🛃 📒 🛨 l		Manage Downloads				Programs and Features					1 <u></u>		×
File Home Share	e View	Application Tools				$\leftarrow \rightarrow \ \cdot \ \uparrow \ \mathbf{\overline{\Omega}} \rightarrow \ Control$	Panel > All Control Panel Items > Programs and Features	v	5				Q
÷ → ~ ↑ 🖊 > Tr	his PC > Down	iloads >				Control Panel Home	Uninstall or change a program						
🖈 Quick access	Name		Date modified	Туре	Size	View installed updates	To uninstall a program, select it from the list and then click Ur	install, Change, or Repair.					
Desktop 🖈	✓ Today (1 Setup 5)	2/0/2022 5:50 DM	File folder		off Install a program from the	Organize Uninstall	Dublisher		Circ	Manifest	- HE •	0
🛗 Documents 🛷	Setup .		3/ 5/ 2023 3-30 PIVI	The folder		network	100 PMF	Vera Systems Inc	3/17/2023	124 MB	520		1
🕹 Downloads 🛛 🖈	✓ Earlier the	nis week (1)					Microsoft Edge	Microsoft Corporation	3/15/2023	124 1010	111.0 1661.41		
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Mictures #	## RIVIF_IF	Open	AIVI	Application	J2,774 ND		Microsoft Edge WebView2 Buntime	Microsoft Corporation	3/12/2023		110.0.1587.69		
Downloads		open					Microsoft OneDrive	Microsoft Corporation	3/10/2023	270 MB	23.043.0226.0001		
Custom 22		😽 Run as administrator					Microsoft Update Health Tools	Microsoft Corporation	1/26/2023	1.02 MB	3.70.0.0		
System32		Troubleshoot compatil	pility				Milestone XProtect VMS Device Pack	Milestone Systems A/S	1/18/2023	878 MB	12.5.100.3		
This DC		Dire to Churt					Microsoft .NET 6.0.1 - Windows Server Hosting	Microsoft Corporation	12/17/2022	138 MB	6.0.1.21567		
		Pin to start					間 Microsoft .NET Runtime - 6.0.1 (x64)	Microsoft Corporation	12/17/2022	95.2 MB	6.0.1.30717		
A		🖻 Share					副Microsoft ASP.NET Core 6.0.1 - Shared Framework (x86)	Microsoft Corporation	12/17/2022	27.4 MB	6.0.1.21567		
P Network							Microsoft ASP.NET Core 6.0.1 - Shared Framework (x64)	Microsoft Corporation	12/17/2022	30.0 MB	6.0.1.21567		
		Give access to	>				劇Microsoft .NET Runtime - 6.0.1 (x86)	Microsoft Corporation	12/17/2022	87.3 MB	6.0.1.30717		
		Pin to taskbar					Milestone XProtect VMS 2022 B3	Milestone Systems A/S	12/17/2022	6.72 GB	22.3.3		
		Pertore provious versio					SureStream	Vega Systems Inc.	11/28/2022	113 MB	8.0.0		
		Restore previous versio	ins				ComponentHotfix	Vega Systems Inc.	11/21/2022	1.74 MB	5.0		
		Send to	>				Microsoft SQL Server 2012 Native Client	Microsoft Corporation	10/14/2022	9.71 MB	11.4.7462.6		
							Browser for SQL Server 2019	Microsoft Corporation	10/14/2022	11.0 MB	15.0.2000.5		
		Cut					Microsoft SQL Server 2019 T-SQL Language Service	Microsoft Corporation	10/14/2022	9.05 MB	15.0.2000.5		
		Com					Microsoft VSS Writer for SQL Server 2019	Microsoft Corporation	10/14/2022	2.08 MB	15.0.2000.5		
		Сору					Microsoft SQL Server 2019 Setup (English)	Microsoft Corporation	10/14/2022	40.3 MB	15.0.2000.5		
		Create shortcut					Microsoft SQL Server 2019 (64-bit)	Microsoft Corporation	10/14/2022				
							Microsoft OLE DB Driver for SQL Server	Microsoft Corporation	6/28/2022	11.3 MB	18.5.0.0		
		Delete					Microsoft ODBC Driver 17 for SOL Server	Microsoft Corporation	6/28/2022	7.24 MB	17.7.2.1		
		Rename					Microsoft Visual Studio Tools for Applications 2017	Microsoft Corporation	6/28/2022	19.1 MB	15.0.27520		
		Properties					Vega Systems Inc Product version: 5.2.0 Size: 124 MB	Comments: This installer	database contains the	logic and data	required to install RMF	F.	

<u>Step 3</u>: Run the RMF 5.2.0 installer or Goto Control Panel → Select RMF → Select Uninstall option on Management Server Cluster Node 1 machine (Parent Site)



Modify, repair or remove installation.





RMF has been successfully removed.



×

Finish

Step 4: Remove RMF from **Management Server Cluster Node 1** Machine (Parent Site)

×



Removing RMF from Management Server Cluster Node 2 (Parent Site)

70

over Cluster Manager MyCluster.vegadomn.com	Roles (1) Search					
Roles	Name Sta	tus	Type	Owner Node	Priority	Information
Storage ∰ Networks ⊞ Cluster Events	Allemgmt (Running	Genetic Service	Node1	High	
	Y 💦 Milengent					
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<u>Step 1</u>: Goto Failover Cluster Management Server \rightarrow Roles.

Make the RMF Alarm Service Role Offline on Management Server Cluster Node 1 or Node 2 machine (Parent Site).

Note: Applicable, if the service is not removed from Management Server Cluster Node 1

MyCluster.vegadomn.com	Search											
Nodes	Name Sta	atus	Туре	Owner Node	Priority	Information						
 Storage Networks Cluster Events 	🔅 Milemgmt 🔞	Partially Runni	Generic Service	Node1	High		er detroit- orde de- de	98				
							Help					
							O Services (Local)					
							RMFAlarmService	Name	Description	Status	Startup Type	Log On As
							Start the service	Radio Management Service	Radio Mana Creates a co		Disabled Manual	Local Service
								Remote Access Connection	Manages di	Running	Automatic	Local Syste
							Description:	Remote Desktop Configurat	Remote Des	Running	Manual	Local Syste
							RMF filters duplicate alarms	Remote Desktop Services	Allows user	Running	Manual	Network S
							generated by RMF cameras	Remote Desktop Services U	Allows the r	Running	Manual	Local Syste
								Remote Procedure Call (RPC)	The RPCSS s	Running	Automatic	Network S
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								Remote Registry	Enables rem		Automatic (T	Local Service
								Resultant Set of Policy Provi	Provides a n		Manual	Local Syste
								RMFAlarmService	RMF filters		Manual	Network S
								Kouting and Kemote Access	Utters routi		Disabled	Local Syste
								🥋 RPC Endpoint Mapper	Resolves RP	Running	Automatic	Network S
	v 👸 Milemant							🖏 Secondary Logon	Enables star		Manual	Local Syste
	- Minemynk							Secure Socket Tunneling Pr	Provides su	Running	Manual	Local Service
	Name			Status	Information			Security Accounts Manager	The startup	Running	Automatic	Local Syste
	Server Name			0				Sensor Data Service	Delivers dat	ELC.	Disabled	Local Syste
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	IP Address: 1/2.31.16	5. 105		T Unline				Server	Supports fil	Running	Automatic (T	Local Syste
		noment Conject		Online				Shared PC Account Manager	Manages pr		Disabled	Local Syste
	BALLON AND THREE	gement berver		Online								

<u>Verification Step</u>: Verify the RMF Alarm Service Status after stopping the service Note: Applicable, if the service is not removed from Management Server Cluster Node 1 Vega
• 🔿 👩 🖬 🖬									
Failover Cluster Manager	Roles (1) Sharah								
Nodes	Nama Sta	atus	Type	Owner Node	Priority	Information			
> 👸 Storage Wetworks 强 Cluster Events	🔅 Milongm	Pately Runn	Generic Service	Node1	Hgh				
	V Constant Microgram			Zalus	Information				
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<u>Step 3</u>: Goto Failover Cluster Management Server \rightarrow Roles.

Remove RMF Alarm Service from Management Roles.

Note: Applicable, if the service is not removed from Management Server Cluster Node 1

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Modify, repair or remove installation.





RMF has been successfully removed.



×

Finish



×





Removing RMF from Smart Client Machine

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Step 1: Run the RMF 5.2.0 installer or Goto Control Panel → Select RMF → Select Uninstall option on Smart Client Machine.

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Modify, repair or remove installation.





RMF has been successfully removed.



x

Finish

x



Follow the same steps to **Remove RMF** from **Management Client Machine** or any other machine that has RMF installed.