Update the XProtect Device Pack

Vega Systems Inc.

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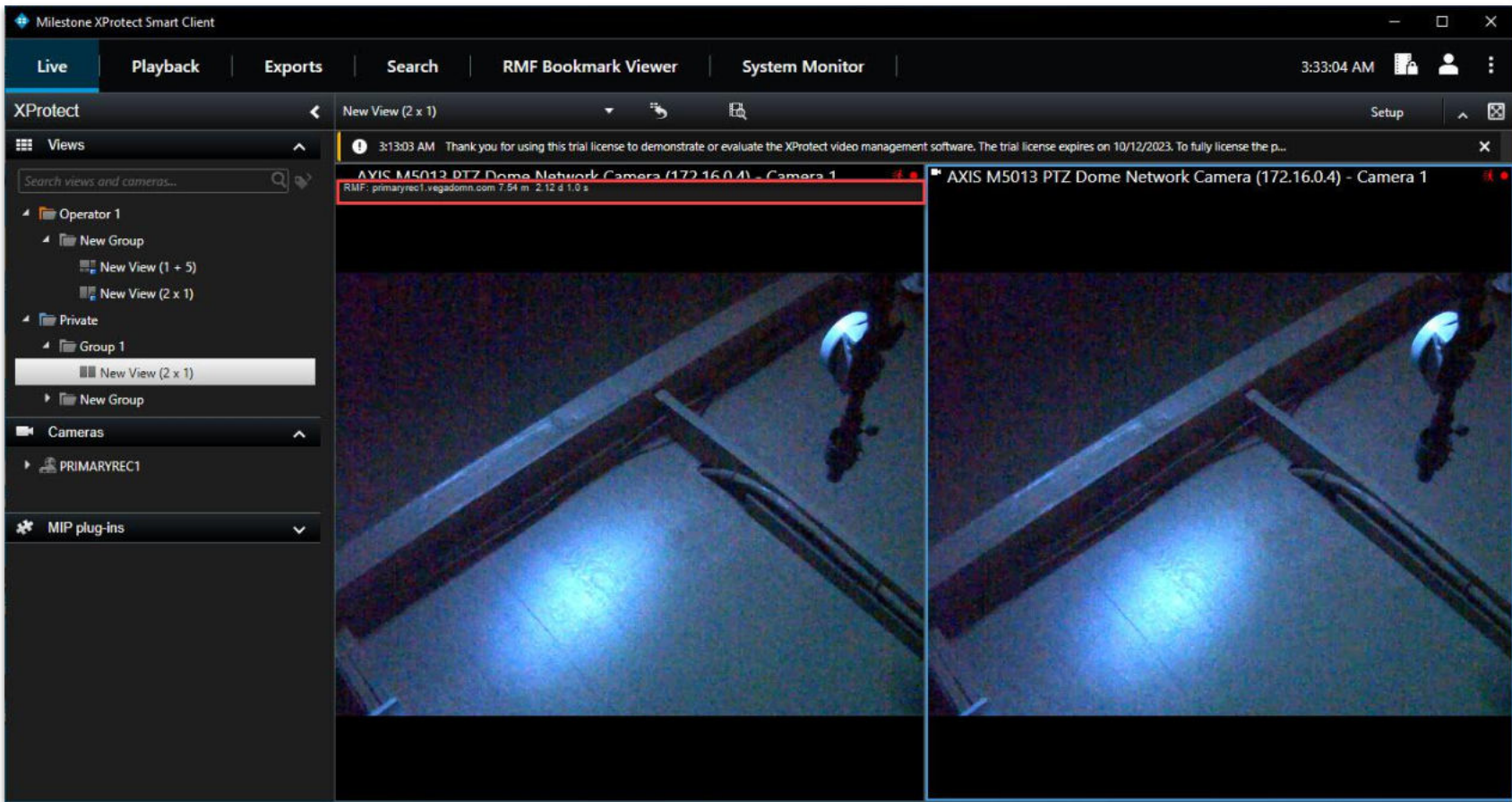https://www.vega25.com/rmf

How to update device pack

Vega

Please refer <u>Device Pack upgrade process on XProtect Advanced VMS installations</u> for updating XProtect Device Pack on the parent and child recording servers.
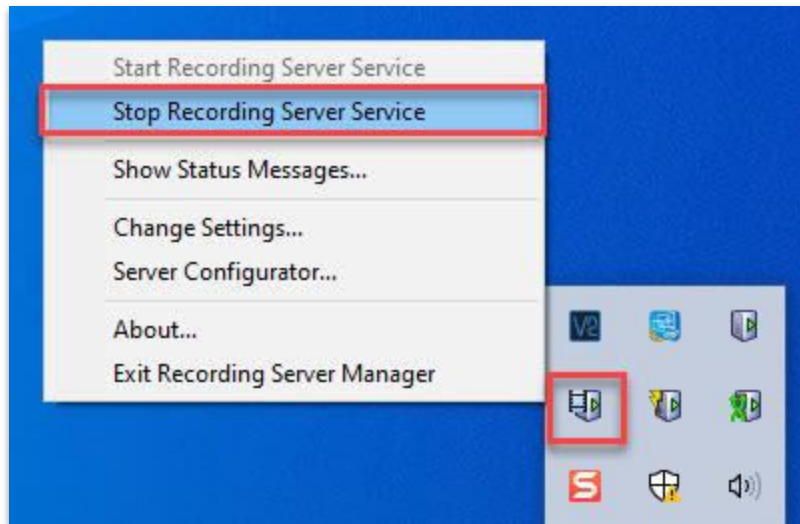
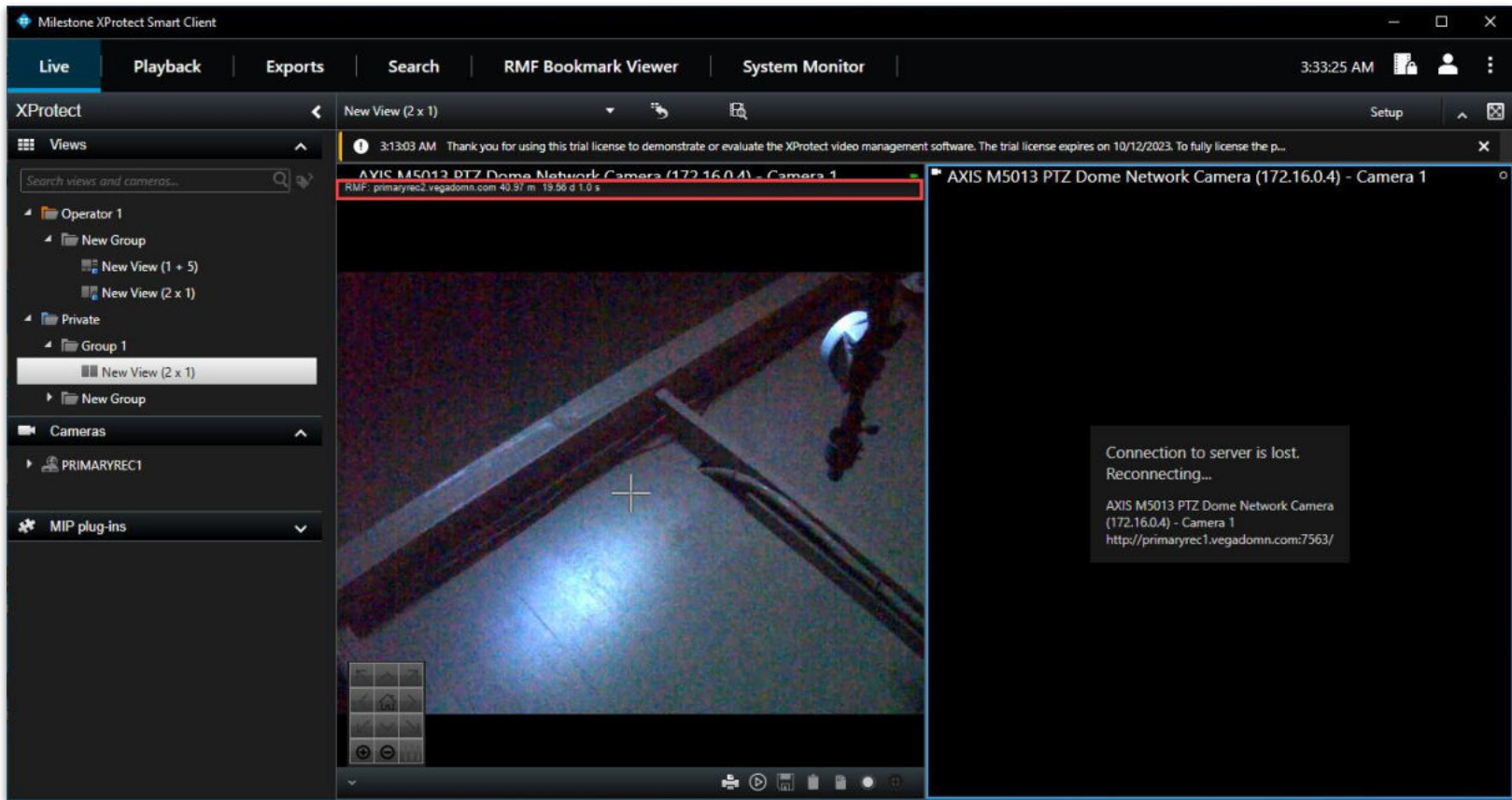# RMF view during device pack update

Parent (Primary) Recording Server

RMF view before stopping parent (primary) recording server (Left View).
Milestone native view before stopping parent (primary) recording server. (Right View)
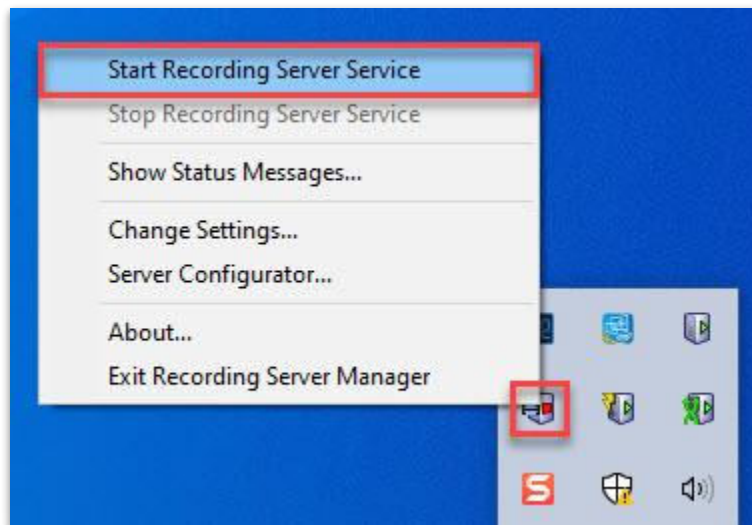
The **parent (primary) recording server is stopped** when updating the device pack
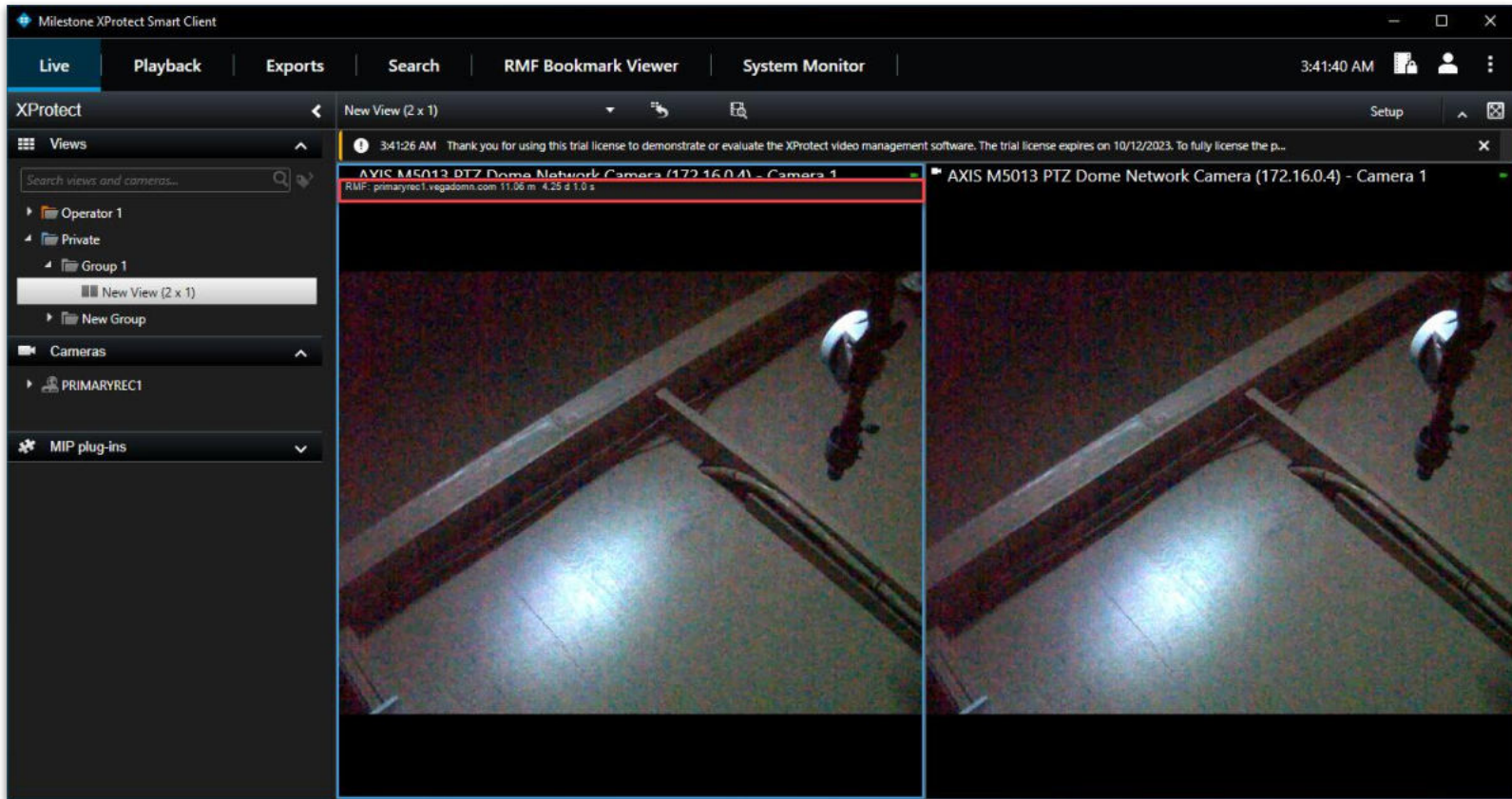as per the instructions provided by Milestone.

RMF view switches to the child (secondary) recording server (Left View).
Milestone native view, the connection is lost. (Right View)

RMF - The camera continues to stream from the child (secondary) recording server when installation is in progress on the parent (primary) recording server.

Start the parent (primary) recording server after the installation is complete.

RMF view switches to the parent (primary) recording server if the failback is enabled (Left View)
Milestone native view, the connection is restored. (Right View)

Repeat the same process to update the device pack on the child (secondary) recording server.