



RMF - License Activation Process

Vega Systems Inc.

03/28/2023

<https://www.vega25.com/rmf>



Online Activation



Offline Activation

Milestone XProtect Management Client 2022 R3

File View Action Maintenance Tools Help

Site Navigation

PRIMARYREC1 - (22.3c)

- Basics
 - License Information
 - Site Information
- Remote Connect Services
 - Axis One-click Camera Connection
- Servers
 - Recording Servers
 - Failover Servers
 - Mobile Servers
- Devices
 - Cameras
 - Microphones
 - Speakers
 - Metadata
 - Input
 - Output
- Client
 - Smart Wall
 - View Groups
 - Smart Client Profiles
 - Management Client Profiles
 - Matrix
- Rules and Events
 - Rules
 - Time Profiles
 - Notification Profiles
 - User-defined Events
 - Analytics Events
 - Generic Events
- Security
 - Roles
 - Basic Users
- System Dashboard
 - Current Tasks
 - System Monitor
 - System Monitor Thresholds
 - Evidence Lock
 - Configuration Reports
 - Server Logs
- Metadata Use
 - Metadata Search
- Access Control
- Incidents
 - Incident properties

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Licensed to:
 Vega Systems Inc.
 897 Fieldwood Ct.
 95120 San Jose
 CA United States
[Edit details...](#)
[End-user license agreement](#)

Milestone Care
 Your current level: Basic
[Access Milestone Care portal...](#)
[Information about Milestone Care...](#)

Installed Products

Product/Version	Software License Code	Expiration Date	Milestone Care Plus	Milestone Care Premium
XProtect Corporate 2022 R3 Test	M01-C01-223-02-6C42DA	10/12/2023	N/A	N/A
Milestone XProtect Smart Wall	MU1-P03-100-02-6CF979	Unrestricted	Unrestricted	
Milestone XProtect Incident Manager v22.3.0.	M01-P06-100-02-6C41C0	10/12/2023	10/12/2023	
RMF v5.2.1	N/A	3/30/2023	3/30/2023	
SureStream v8.0.0.0	N/A	4/29/2023	4/29/2023	

License Overview - All sites [License Details - All Sites...](#)

License Type	Activated
Device Licenses	5 out of 25
RMFAdvance	12 out of 15
SureStream	2 out of 10

License Details - Current Site: PRIMARYREC1

License Type	Activated	Changes without activation	In Grace Period	Grace Period Expired	Without License
Device Licenses	3	0 out of 10	0	0	0
RMFAdvance	4	N/A	0	0	0
SureStream	1	N/A	0	0	0

Enable automatic license activation [Edit activation credentials...](#)

Activate License Manually...

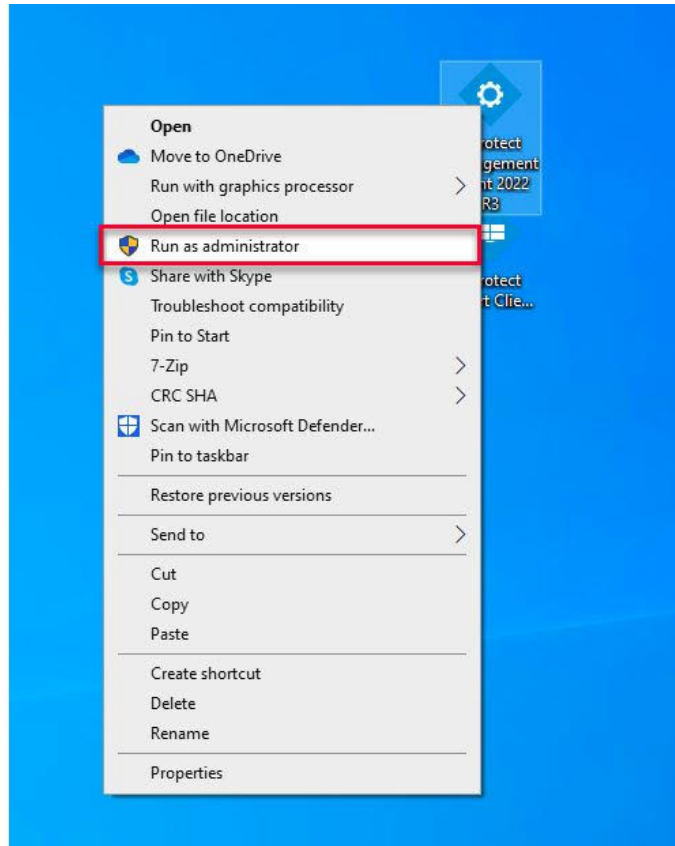
Last activated: Tuesday, March 28, 2023 10:36:20 AM Information refreshed: Tuesday, March 28, 2023 11:23:26 AM



Prerequisites: Share your XProtect SLC (Software License Code) with **sales@vega25.com**.
 Wait for an email from Vega Confirming the activation of the license.

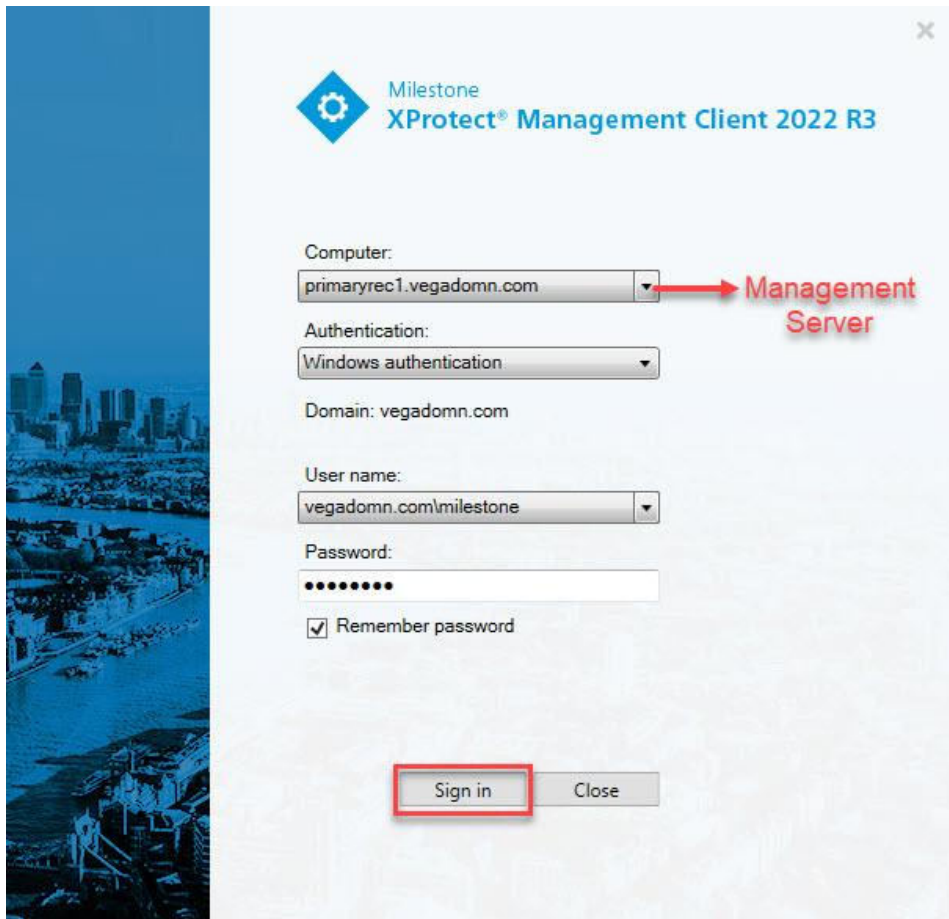


Online Activation



Step 1: Open the **Management Client**.

Note: Run as administrator



Step 2: Login into the management server as a domain user with admin privileges.

Milestone XProtect Management Client 2023 R3

File View Action Maintenance Tools Help

Site Navigation

- PRIMARYREC1 - (22.3c)
 - Basics
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 - Metadata Use
 - Metadata Search
 - Access Control
 - Incidents
 - Incident properties
 - Transact
 - Transaction sources
 - Transaction definitions
 - Alarms
 - MIP Plug-ins

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887 Fax 86201
PRIMARYREC1 - (22.3c)
Edit Site
End Session

Milestone Care
Your current level: Basic
[Access Milestone Care portal...](#)
[Information about Milestone Care...](#)

Install

Product	License Code	Expiration Date	Milestone Care Plus	Milestone Care Premium
XProtect	-C01-223-02-6C42DA	10/12/2023	N/A	N/A
Milestone	-P03-100-02-6CF979	Unrestricted	Unrestricted	
Milestone	-P06-100-02-6C41C0	10/12/2023	10/12/2023	
RMF v		3/30/2023	3/30/2023	
SureStream		4/29/2023	4/29/2023	

License Overview - All sites [License Details - All Sites...](#)

License Type	Activated
Device Licenses	5 out of 25
RMFAdvance	12 out of 15
SureStream	2 out of 10

License Details - Current Site: PRIMARYREC1

License Type	Activated	Changes without activation	In Grace Period	Grace Period Expired	Without License
Device Licenses	3	0 out of 10	0	0	0
RMFAdvance	4	N/A	0	0	0
SureStream	1	N/A	0	0	0

Enable automatic license activation [Edit activation credentials...](#)

Activate License Manually...

Last activated: Tuesday, March 28, 2023 10:36:20 AM Information refreshed: Tuesday, March 28, 2023 11:23:26 AM

Step 3: Goto Site Navigation → License Information Tab.

Milestone XProtect Management Client 2022 R3

File View Action Maintenance Tools Help

Site Navigation

PRIMARYREC1 - (22.3c)

- Basics
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Milestone Care:
 Your current level: Basic
[Access Milestone Care portal...](#)
[Information about Milestone Care...](#)

Installed Products

Product Version	Software License Code	Expiration Date	Milestone Care Plus	Milestone Care Premium
XProtect Corporate 2022 R3 Test	M01-C01-223-02-6C42DA	10/12/2023	N/A	N/A
Milestone XProtect Smart Wall	M01-P03-100-02-8CF879	Unrestricted	Unrestricted	
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RMF v5.2.1	N/A	3/30/2023	3/30/2023	
SureStream v6.0.0.0	N/A	4/29/2023	4/29/2023	

License Overview - All sites [License Details - All](#)

License Type	Activated
Device Licenses	5 out of 5
RMFAdvance	12 out of 12
SureStream	2 out of 2

License Details - Current Site: PRIMARYREC1

License Type	Activated	Without License
Device Licenses	3	0
RMFAdvance	4	0
SureStream	1	0

Enable automatic license activation [Edit activation preferences...](#)

Activate License Manually...

Online
Offline ▶

Last activated: Tuesday, March 28, 2023 10:36:20 AM Information refreshed: Tuesday, March 28, 2023 11:23:26 AM

Step 4: Goto **Activate License Manually**. Select **Online**.





Enter the user credentials.

You should always log in as the same user when activating the license.

User name:

[Create new user](#)

Password:

Enable automatic activation

Delete password

[Privacy statement](#)

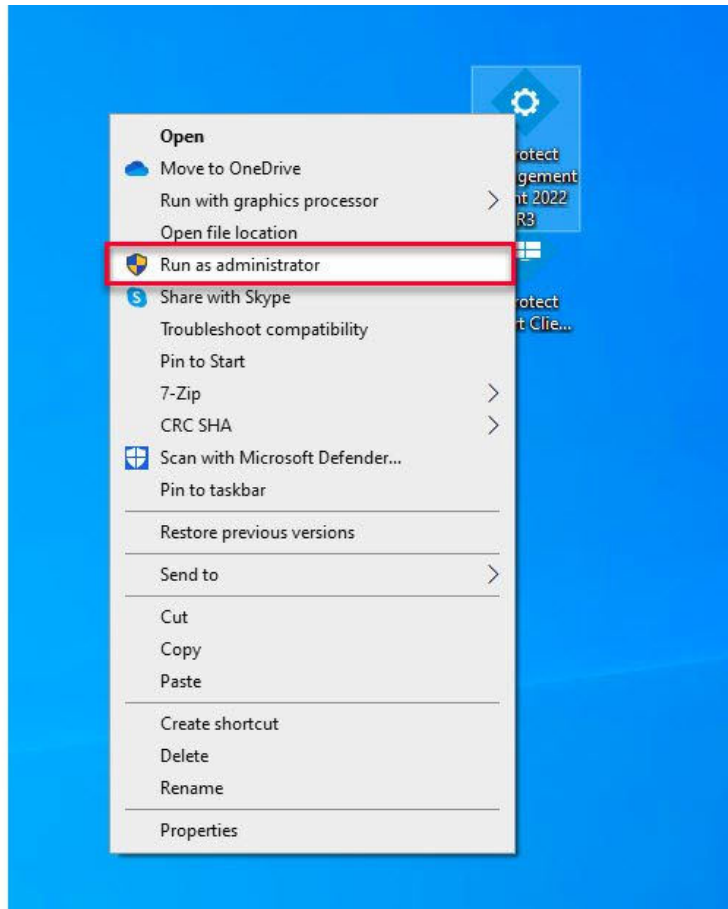
OK

Cancel

Step 5: Enter the **Username** and **Password**. Click **OK**.
Upon clicking on the **OK** button the license get activated.

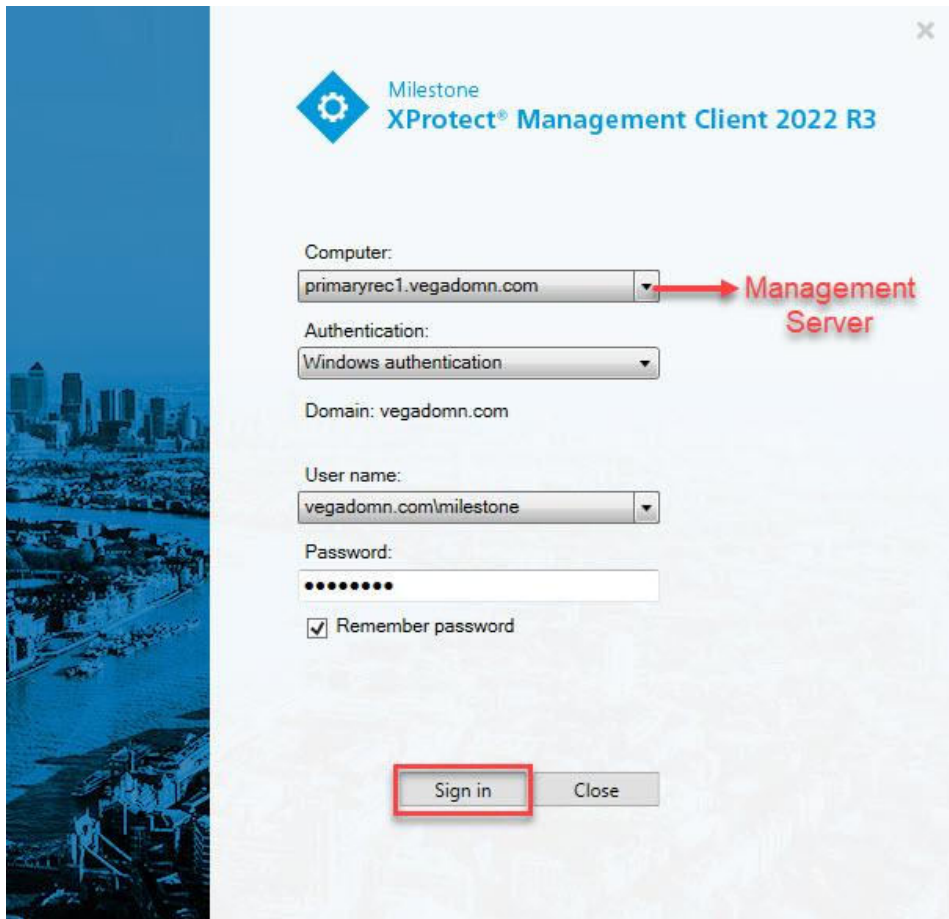


Offline Activation



Step 1: Open the **Management Client**.

Note: Run as administrator



Step 2: Login into the management server as a domain user with admin privileges.

Milestone XProtect Management Client 2023 R3

File View Action Maintenance Tools Help

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 - MIP Plug-ins

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Milestone Care
Your current level: Basic
[Access Milestone Care portal...](#)
[Information about Milestone Care...](#)

PRIMARYREC1 - (22.3c)

Install

Product	License Code	Expiration Date	Milestone Care Plus	Milestone Care Premium
XProtect	-C01-223-02-6C42DA	10/12/2023	N/A	N/A
Milestone	-P03-100-02-6CF979	Unrestricted	Unrestricted	
Milestone	-P06-100-02-6C41C0	10/12/2023	10/12/2023	
RMF v		3/30/2023	3/30/2023	
SureStream		4/29/2023	4/29/2023	

License Overview - All sites [License Details - All Sites...](#)

License Type	Activated
Device Licenses	5 out of 25
RMFAdvance	12 out of 15
SureStream	2 out of 10

License Details - Current Site: PRIMARYREC1

License Type	Activated	Changes without activation	In Grace Period	Grace Period Expired	Without License
Device Licenses	3	0 out of 10	0	0	0
RMFAdvance	4	N/A	0	0	0
SureStream	1	N/A	0	0	0

Enable automatic license activation [Edit activation credentials...](#)

Activate License Manually...

Last activated: Tuesday, March 28, 2023 10:36:20 AM Information refreshed: Tuesday, March 28, 2023 11:23:26 AM

Step 3: Goto Site Navigation → License Information Tab.

Milestone XProtect Management Client 2022 R3

File View Action Maintenance Tools Help

Site Navigation

PRIMARYREC1 - (22.3c)

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Milestone Care:
 Your current level: Basic
[Access Milestone Care portal...](#)
[Information about Milestone Care...](#)

Installed Products

Product Version	Software License Code	Expiration Date	Milestone Care Plus	Milestone Care Premium
XProtect Corporate 2022 R3 Test	M01-C01-223-02-6C42DA	10/12/2023	N/A	N/A
Milestone XProtect Smart Wall	M01-P03-100-02-8CF879	Unrestricted	Unrestricted	
Milestone XProtect Incident Manager v22.3.0.	M01-P06-100-02-6C41C0	10/12/2023	10/12/2023	
RMF v5.2.1	N/A	3/30/2023	3/30/2023	
SureStream v6.0.0.0	N/A	4/29/2023	4/29/2023	

License Overview - All sites [License Details - All](#)

License Type	Activated
Device Licenses	5 out of 5
RMFAdvance	12 out of 12
SureStream	2 out of 2

License Details - Current Site: PRIMARYREC1

License Type	Activated	Without License
Device Licenses	3	0
RMFAdvance	4	0
SureStream	1	0

Enable automatic license activation [Edit activation preferences...](#)

Activate License Manually...
 Online
 Offline ▶

Last activated: Tuesday, March 28, 2023 10:36:20 AM Information refreshed: Tuesday, March 28, 2023 11:23:26 AM



Step 4: Goto **Activate License Manually**. Select **Offline**.

Site Navigation

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85110 San Jose
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Milestone Care

Your current level: Basic

[Access Milestone Care portal...](#)
[Information about Milestone Care...](#)

Installed Products

Product Version	Software License Code	Expiration Date	Milestone Care Plus	Milestone Care Premium
XProtect Corporate 2022 R3 Test	M01-C01-223-02-6C42DA	10/12/2023	N/A	N/A
Milestone XProtect Smart Wall	M01-P03-100-02-6C3F79	Unrestricted	Unrestricted	
Milestone XProtect Incident Manager v22.3.0	M01-P06-100-02-6C41C0	10/12/2023	10/12/2023	
RMF v5.2.1	N/A	3/30/2023	3/30/2023	
SureStream v8.0.0.0	N/A	4/29/2023	4/29/2023	

License Overview - All sites

[License Details - All Sites...](#)

License Type	Activated
Device Licenses	5 out of 25
RMFAdvanced	11 out of 15
SureStream	2 out of 10

Device Licenses	3
RMFAdvanced	3

License Details - Current Site: PRIMARYREC1

License Type	Activated	Changes within 30 days	Out of License
Device Licenses	3	0 out of 25	0
RMFAdvanced	3	N/A	0
SureStream	1	N/A	0

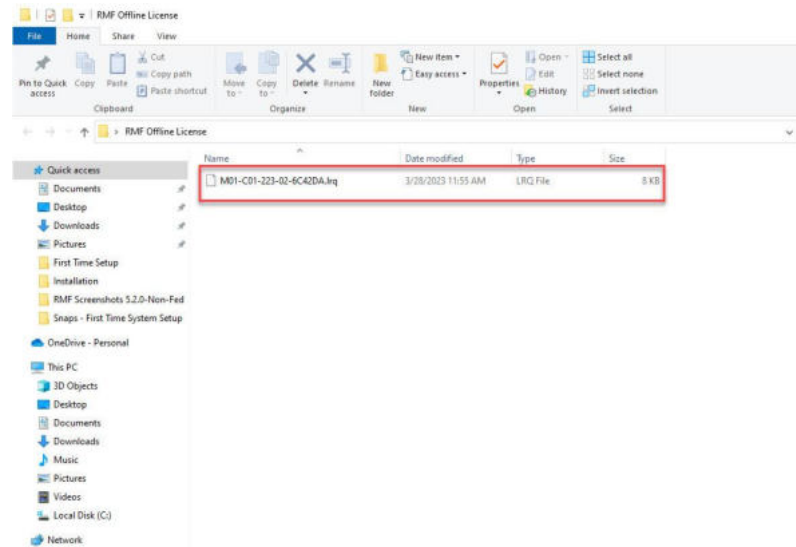
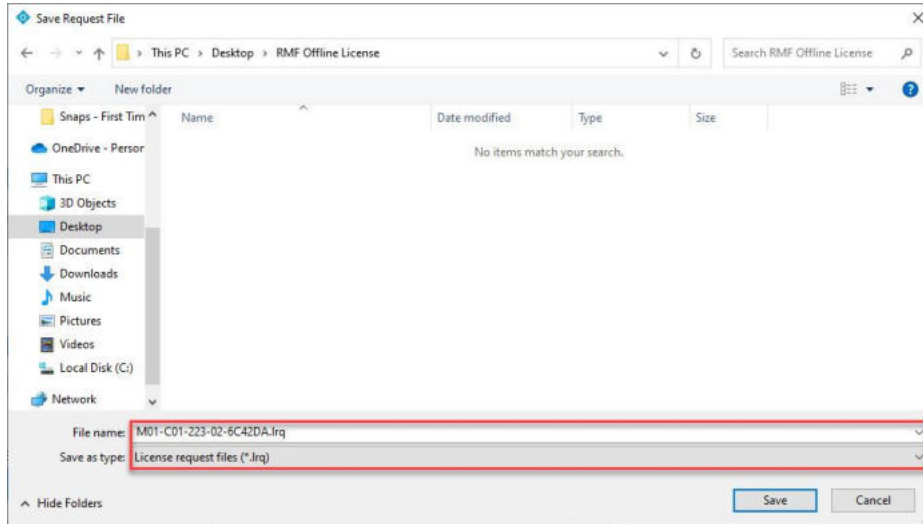
Enable automatic license activation [Edit activation credentials...](#)

Activate License Manually...

- Online
- Offline
 - Export License For Activation
 - Import Activated License

Export License For Activation
Import Activated License

Step 5: Click **Export License For Activation**.



Step 6: Save the **License Request File (.lrq)** to a location on local drive.

Log in

Don't have an account? [Sign up here.](#)

NEXT



Step 7: Login to the **Milestone Customer Dashboard** portal.

The screenshot shows the Milestone software portal interface. On the left is a blue navigation sidebar with the Milestone logo and menu items: Licenses, Customers, License groups, Test licenses, Errors, Monitor mode, Server status, and Notification manager. The main content area has an orange header with a notification: "We have improved our licensing model. You may need additional device licenses. [Read more here](#)". Below the header, the "Licenses" page features a search bar, a filter dropdown, and four action buttons: "Register new license (SLC)", "Activate .lrq file" (highlighted with a red box), "Manage license groups", and "Set up reminder". A table with columns "License (SLC)", "Product", "Customer", "Number of servers", "Activated device licenses", and "Milestone Care coverage" is visible below the buttons. A tooltip on the right side of the table says "Select a row to preview additional data".

Step 8: Click on the **Activate .lrq file** tab in the portal.



Upload license request file

Only relevant for manual offline license activation.

1. Select the license request file you want to upload (with file extension '.lrq')
2. Add additional recipients, if needed
3. Click the **Upload** button. The activation process may take several minutes.
4. You and the specified recipients will receive the activated license file (.lic) via email.

M01-C01-223-02-6C42DA.lrq - last modified 28/03/2023, 11:55

The activated license file will be sent to: code@vega25.com

Step 9: Click on the **Select .lrq file** button and choose the exported **.lrq** file from the saved path. Click **Upload**.
Note: The activated license file will be sent to the specified email address.





Download the activated license file (.lic) from the email received.

Milestone XProtect Management Client 2022 R3

File View Action Maintenance Tools Help

Site Navigation

PRIMARYREC1 - (22.3c)

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Installed Products

Product Version	Software License Code	Expiration Date	Milestone Care Plus	Milestone Care Premium
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SureStream v6.0.0.0	N/A	4/29/2023	4/29/2023	

License Overview - All sites [License Details - All](#)

License Type	Activated
Device Licenses	5 out of 5
RMFAdvance	12 out of 12
SureStream	2 out of 2

License Details - Current Site: PRIMARYREC1

License Type	Activated	Without License
Device Licenses	3	0
RMFAdvance	4	0
SureStream	1	0

Enable automatic license activation [Edit activation preferences...](#)

Activate License Manually...

Online
Offline ▶

Last activated: Tuesday, March 28, 2023 10:36:20 AM Information refreshed: Tuesday, March 28, 2023 11:23:26 AM



Step 10: Goto Site Navigation → License Information.
 Goto **Activate License Manually**. Select **Offline**.

Milestone XProtect Management Client 2022 R3

File View Action Maintenance Tools Help

Site Navigation

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RMF v5.2.1	N/A	3/30/2023	3/30/2023	
SureStream v8.0.0.0	N/A	4/29/2023	4/29/2023	

License Overview - All sites [License Details - All Sites...](#)

License Type	Activated	Device Licenses
Device Licenses	5 out of 25	3
RMFAdvance	11 out of 15	3
SureStream	2 out of 10	1

License Details - Current Site: PRIMARYRECT

License Type	Activated	Changes without activation	Out of License
Device Licenses	3	0 out of 10	0
RMFAdvance	3	N/A	0
SureStream	1	N/A	0

Enable automatic license activation [Edit activation credentials...](#)

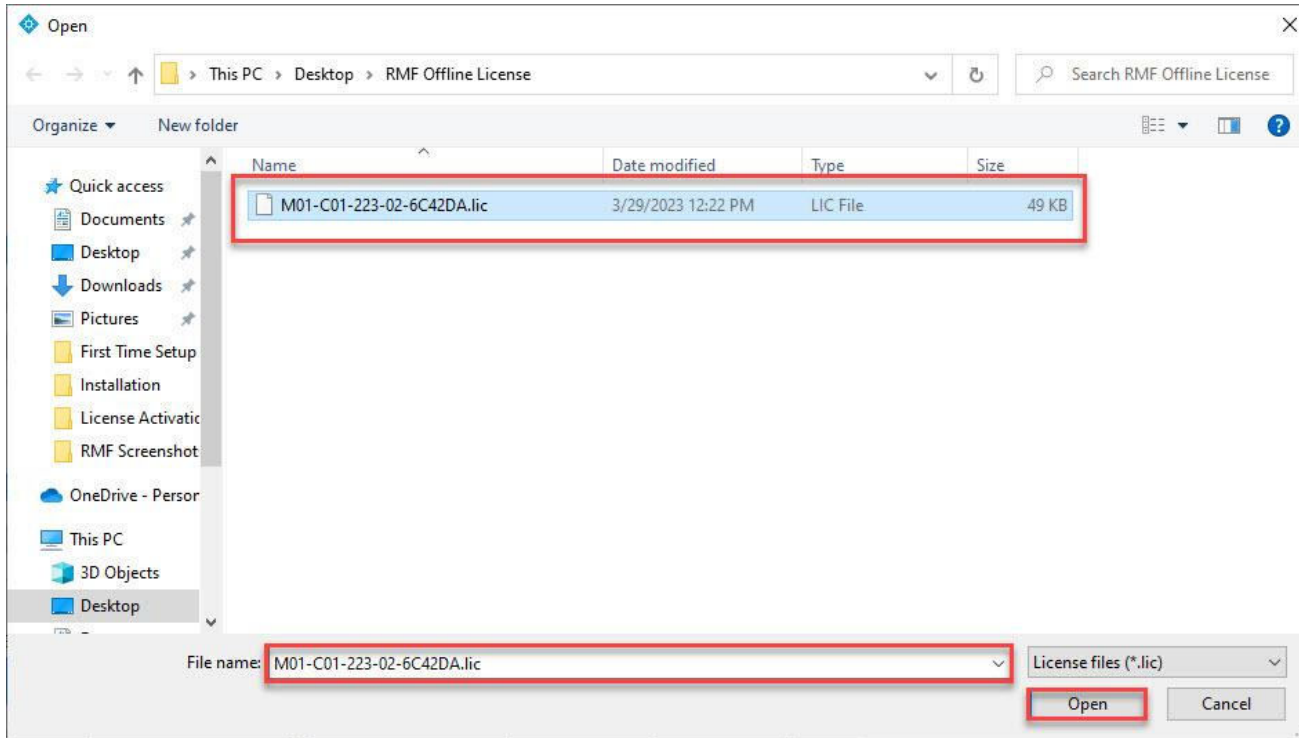
Activate License Manually...

- Online
- Offline
 - Export License for Activation
 - Import Activated License

Friday, March 28, 2023 11:53:24 AM Information refreshed: Wednesday, March 29, 2023 11:07:14 AM

Step 11: Select Import Activated License.





Step 12: Select the activated license (.lic) file that was downloaded from the email received. Click on the **Open** button to activate the license.