

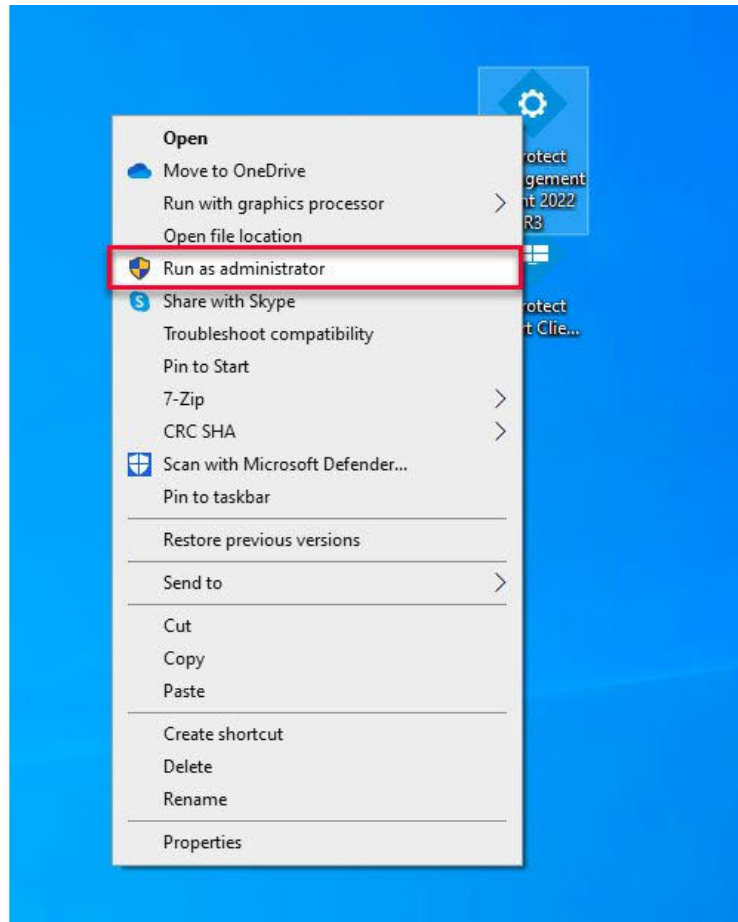


RMF - Export Logs

Vega Systems Inc.

03/14/2023

<https://www.vega25.com/rmf>



Step 1: Open the **Management Client**.

Note: Run as administrator

Milestone
XProtect® Management Client 2022 R3

Computer:
primaryrec1.vegadomn.com

Authentication:
Windows authentication

Domain: vegadomn.com

User name:
vegadomn.com\milestone

Password:
●●●●●●●

Remember password

Sign in Close

Management Server

Step 2: Login into the **Parent Management Server** as a domain user with admin privileges. (Federated Deployments)
Login into Management Server as a user with admin privileges (Non-Federated Deployments)

The screenshot displays the Milestone XProtect Management Client 2022 R3 interface. On the left, the 'Site Navigation' pane shows a tree view of system components. The 'MIP Plug-ins' folder is expanded, and the 'RMF' (Redundancy Management Framework) plugin is highlighted with a red box. A red circle highlights the 'MIP Plug-ins' folder and its contents, with a red arrow pointing from the 'RMF' plugin in the navigation pane to the 'RMF' icon in the circle. The main content area on the right shows the 'RMF' page, which includes the title 'Redundancy Management Framework', a description of the framework, a list of key features, and contact information for Vega Systems Inc.

RMF

Redundancy Management Framework

The *Redundancy Management Framework (RMF)* seamlessly integrates with Milestone XProtect VMS to assist facilities in maintaining high-security standards while minimizing the impact of potential failures. Some of its key features include:

1. **Cause Agnostic Failure detection:** RMF integrates failure detectors into each Smart Client view window to identify and address issues quickly.
2. **Rapid mitigation:** With near instantaneous live video recovery and automatic playback sourcing, RMF ensures constant access to critical video data.
3. **Flexible, asymmetric redundancy:** RMF offers greater flexibility in redundancy configurations, allowing cameras to be distributed across multiple secondary servers or aggregated into fewer secondary recorders.
4. **Support for XProtect Federation:** RMF provides redundant recording and sourcing capabilities in an XProtect federated architecture, ensuring uninterrupted situational awareness for end users during total site failures.

RMF is a valuable tool for seamlessly and efficiently managing redundant video in various settings, including airports, seaports, data centers, campuses, transportation networks, or cities.

We hope you enjoy our product.

Website - www.vega25.com
Email - support@vega25.com.

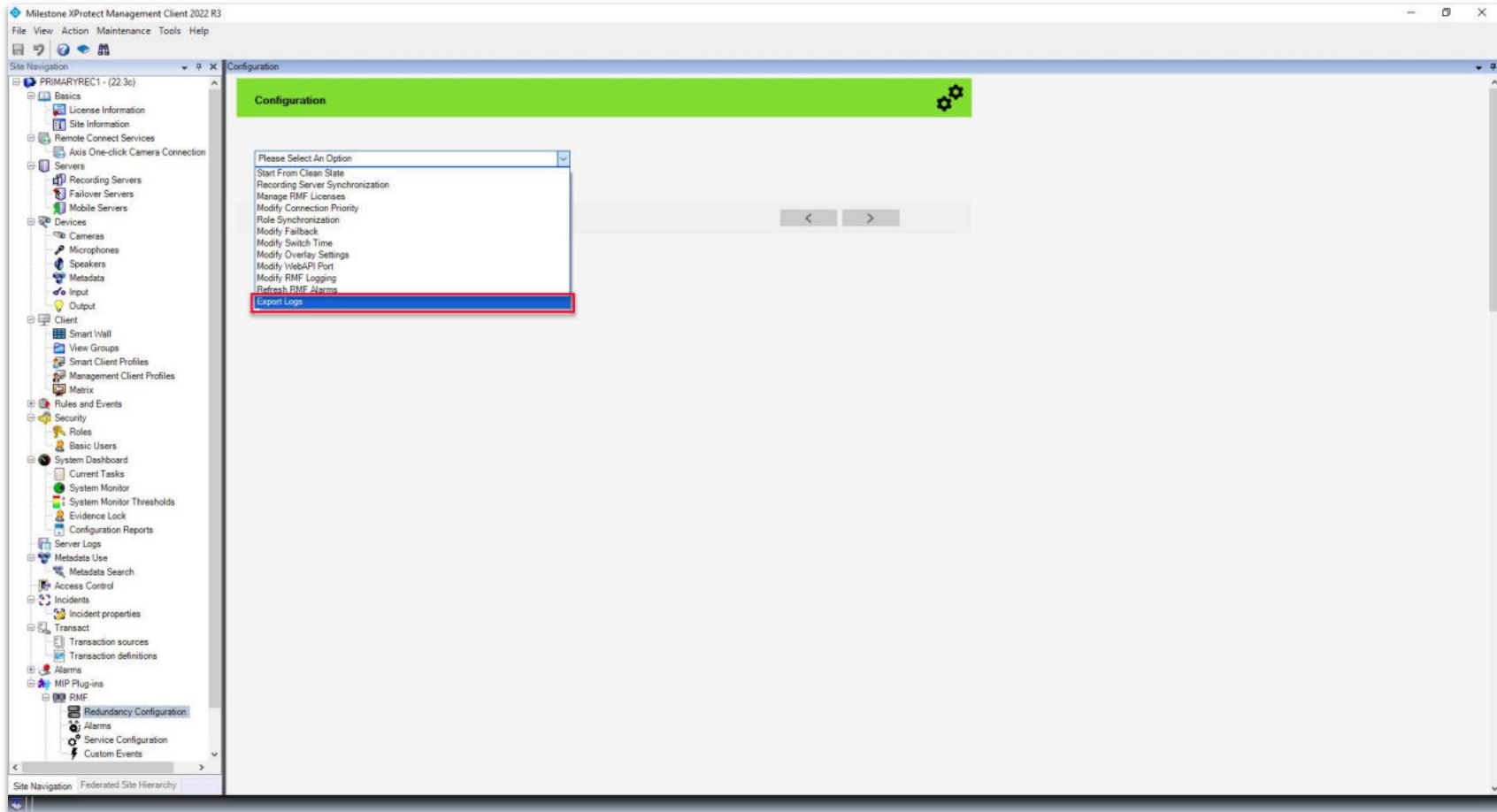
License Information:

Demo for 15 channels - Expires on 3/31/2023
Used here - 5, Other sites - 8

Version - 5.2.0

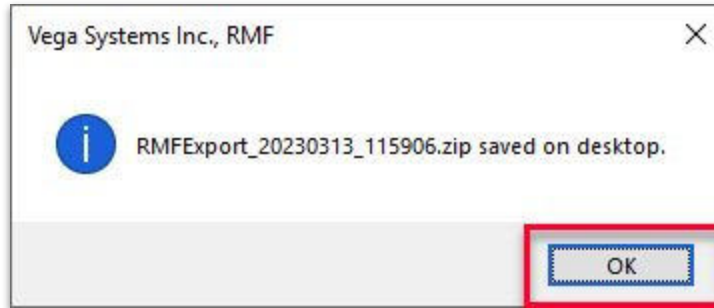
Step 3: Select the **RMF** plugin from **Site Navigation** → **MIP Plugins**





Step 4: Goto **Redundancy Configuration** under **Site Navigation** → **RMF**.
Select **Export Logs** from the list.

Exporting logs...



Step 5: The logs are exported and saved on the desktop.
Note: OEM solely requires this information for troubleshooting.

The screenshot shows a Windows File Explorer window titled "Extract" for the file "RMFExport_20230313_115906.zip". The "Extract To" path is highlighted with a red box and shows the file name. The extracted files are listed in a table with columns for Name, Type, Compressed size, Password, Size, Ratio, and Date modified.

Name	Type	Compressed size	Password ...	Size	Ratio	Date modified
CameraReplicator_20230313_11042...	CSV File	1 KB	No	1 KB	64%	3/13/2023 11:04 PM
CameraReplicator_Result_20230313...	CSV File	1 KB	No	1 KB	51%	3/13/2023 11:04 PM
InstallationLog.txt	Text Document	7 KB	No	77 KB	91%	3/13/2023 11:11 AM
ReplicatorDebugLog.txt	Text Document	1 KB	No	3 KB	85%	3/13/2023 11:16 PM
ReplicatorInfo.json	JSON File	1 KB	No	1 KB	33%	3/13/2023 11:59 PM
RMFAlarm.log	Text Document	2 KB	No	11 KB	90%	3/13/2023 11:57 PM
RMFClientLog.txt	Text Document	18 KB	No	267 KB	94%	3/13/2023 11:31 AM
RMFDump.txt	Text Document	1 KB	No	4 KB	85%	3/13/2023 11:59 PM
RMFInformation.txt	Text Document	1 KB	No	1 KB	16%	3/13/2023 11:59 PM
RMFManagementLog.txt	Text Document	8 KB	No	140 KB	95%	3/13/2023 3:47 AM
RolesDebugLog.txt	Text Document	1 KB	No	3 KB	79%	3/13/2023 11:48 AM
SiteLoginDebugLog.txt	Text Document	2 KB	No	84 KB	98%	3/13/2023 11:16 PM

Step 6: The files exported are shown.